

**PATENT APPLICATION**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**Applicants:** Bergman, et al.

**Examiner:** Dao, Thuy Chan

**Serial No.:** 10/630,959

**Group:** Art Unit 2192

**Filed:** July 30, 2003

**Docket:** YOR920030056US1 (8728-607)

**For:   STEMS AND METHODS FOR GENERATING AND DISTRIBUTING  
EXECUTABLE PROCEDURES FOR TECHNICAL DESK-SIDE SUPPORT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313

**Amendment**

This is a response to the Office Action mailed on November 7, 2006. Please amend the application as follows: